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General Data Protection Regulation.

We do our utmost to secure personal data in our possession.

Dear Client, Supplier, Shipper or Consignee

We collect and store data to the extent necessary to handle orders and communicate with you in relation to executing our job as forwarding agents.

When communicating with Fastlane we have to presuppose you grant your acceptance to make use of your personal data as described below.

What Personal Data we register

Private Individuals:

- Name
- Address
- Phone No.
- E-mail
- Customs Clearances
- Information about payment

Companies:

- Name
- Address
- Phone No.
- E-mail
- Power of Attorney (customs clearances)
- Customs Clearances
- Information about payment
- Information about goods e.g. MSDS
- Information transport demand

Why we register Personal Data

To enable smooth communication and to conduct our work as forwarding agents.

To meet requirements from authorities e.g. financial accounting, employees and custom clearances.

How we use Personal Data in interest of our clients

In our line of business changes often occur, consequently we may face challenges and have to get in contact with clients, consignees, shippers or other involved parties. To be prepared to handle most situations we pass on information about addresses, phone No., contact etc. to 3 party. For instance so a haulier knows exactly where to deliver or so he can call consignee to inform of a delay if need be.

In case market situation changes and we think it will be of relevance to one, some or all our clients we will inform the clients by phone, e-mail or similar.

Insight / Deletion of Personal Data

In case you wish information about our procedures for registration, handling and deletion of personal data you are welcome to contact the responsible staff for personal data:

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